Camden County Board of Commissioners
Regular Meeting
September 2, 2014
6:00 P.M. - Closed Session
7:00 P.M. - Regular Meeting
Historic Courtroom, Courthouse Complex
Camden, North Carolina

MINUTES

The regular meeting of the Camden County Board of Commissioners was held on September 2, 2014 in the Historic Courtroom, Camden, North Carolina. The following Commissioners were present:

Chairman Garry Meiggs, Vice Chairman Michael McLain, and Commissioner Sandra Duckwall;

Commissioners Randy Krainiak and Clayton Riggs were not present.

Also attending were County Manager Michael Renshaw, and Clerk to the Board Angela Wooten. Present for purposes of making a presentation(s) or providing supporting information for agenda items were the following persons: Planning Director Dan Porter, Tax Administrator Lisa Anderson, and County Historian Alex Leary

Call To Order

Garry Meiggs called to order the September 2, 2014 meeting of the Camden County Board of Commissioners at 6:03 PM.

Closed Session

At 6:04 PM Commissioner Sandra Duckwall made a motion to go into closed session pursuant to G.S. 143-318.11(a) (3) to discuss potential litigation and contract negotiation with the Board of Commissioners, County Attorney, County Manager and Clerk to the Board present. The motion passed 3-0 with Chairman Garry Meiggs, Vice Chairman Michael McLain and Commissioner Sandra Duckwall voting aye; no Commissioner voting no; Commissioner Randy Krainiak and Commissioner Clayton Riggs absent; and no Commissioner not voting.

At 6:52 PM Vice Chairman Michael McLain made a motion to go come out of closed session. The motion passed at 3-0 with Chairman Garry Meiggs, Vice Chairman Michael McLain and Commissioner Sandra Duckwall voting aye; no Commissioner voting no; Commissioner Randy Krainiak and Commissioner Clayton Riggs absent; and no Commissioner not voting.

Reconvene Regular Meeting

Chairman Garry Meiggs welcomes everyone and at 7:02 PM reconvened the regular meeting of the Camden County Board of Commissioners

Invocation and Pledge of Allegiance

Commissioner Sandra Duckwall gave the invocation and led those present in the Pledge of Allegiance.

Presentation

County Manager Michael Renshaw acknowledges the Camden Historical Museum Planning Committee and requests the county historian Alex Leary to come forward to provide some updates regarding the status of the museum.

Mr. Leary states his dream for the county is coming true. Camden's museum to tell Camden County's own story should be open within the year. He provides some highlights that most Camden Citizens may not have known.

- Camden had one of the earliest Indian Reservations in the whole country
- Camden had at least 7 windmills and 2 lighthouses, the North River lighthouse and the Wade Point lighthouse
- A 15 year old Union Soldier won the Congressional Medal of Honor in the Battle of South Mills
- The Burnside expedition conquered Northeast Carolina and won most of the battles, but the Confederates won the Battle of South Mills

Mr. Leary thanks the County Manager and the Board for their support and cooperation.

Chairman Garry Meiggs thanks Mr. Leary and the Museum Planning Committee for their hard work.

Consideration of Agenda

Garry Meiggs asked if there were any changes to the agenda. County Manager Michael Renshaw requested to add Consent Agenda Item 5.E Request for Proposal.

Commissioner Sandra Duckwall made a motion to approve the agenda as Amended. The motion passed 3-0 with Chairman Garry Meiggs, Vice Chairman Michael McLain and Commissioner Sandra Duckwall voting aye; no Commissioner voting no; Commissioner Randy Krainiak and Commissioner Clayton Riggs absent; and no Commissioner not voting.

Public Hearings - None

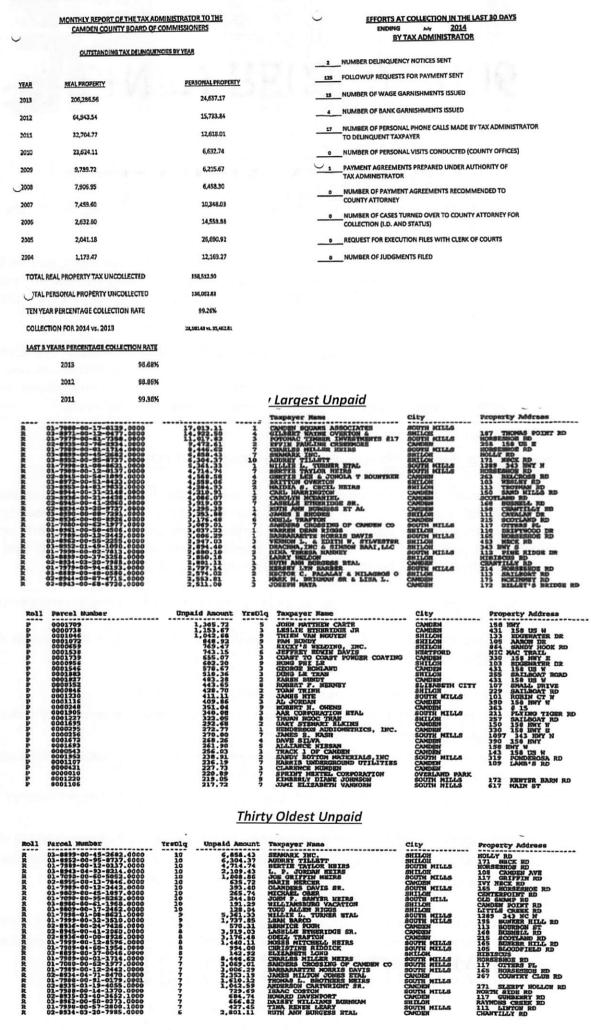
Old Business - Item 3.A Special Use Permit Preliminary Plat Joyce Landing

The Planning Director Dan Porter reminds the board this item has been heard in Public Hearing and postponed at the last commissioners meeting. Mr. Porter asked if the board had any questions for him or the developer's representative.

Vice Chairman made a motion to table this item until the next regular meeting of the Board of Commissioners. The motion passed 3-0 with Chairman Garry Meiggs, Vice Chairman Michael McLain and Commissioner Sandra Duckwall voting aye; no Commissioner voting no; Commissioner Randy Krainiak and Commissioner Clayton Riggs absent; and no Commissioner not voting.

New Business - Item 4.A - July Tax Report - Lisa Anderson

Tax Administrator Lisa Anderson presented the July 2014 monthly report.





Vice Chairman Michael McLain asked when last year's tax bills become delinquent.

Ms. Anderson advises the bills become delinquent and interest starts January the 6th. She also advises the tax bills will be mailed shortly

Mr. Renshaw commends Ms. Anderson, her staff, and the Planning department staff on their hard work. They have been working with ACS (software vender) to include the new storm water fee in the current tax system. He apologizes to the citizens and promises to have their bills out as soon as possible.

Vice Chairman Michael McLain made a motion to approve the monthly tax report as presented. The motion passed 3-0 with Chairman Garry Meiggs, Vice Chairman Michael McLain and Commissioner Sandra Duckwall voting aye; no Commissioner voting no; Commissioner Randy Krainiak and Commissioner Clayton Riggs absent; and no Commissioner not voting.

New Business - Item 4.B - Temporary Debris Reduction Site (TDRS)

Dan Porter advises this item is a proposal to allocate \$125,000 for the purpose of creating a temporary debris disaster site. This project is to clear 8-10 acres of county owned property and build an access road to the property, known as the Nobblit property. This property was a certified site back in 2008. FEMA and the NC Division of Solid Waste require TDRS sites are approved and certified by the state prior to use in order to send any reimbursement.

Commissioner Duckwall wants to know what the county has been designating as certified sites.

Mr. Porter explains that even though we own 3 certified sites now, they are not adequate if we have a category 2 or 3 storm.

- The lot across from the Courthouse has only about 2 usable acres
- The Eco Park site is being marketed by the county, if used it may be up to 6 months before the county could market again.
- The Farm land if used could take up to 5 years before it would be suitable to farm again.

Mr. Porter gave further details as to what FEMA pays for after a disaster is actually declared.

County Manager Michael Renshaw agrees with Mr. Porter that the Eco Park is no longer a viable site to use and feels the county would be overwhelmed if such a storm should hit the county. Also agreeing with Mr. Porter in that the Nobblit site is the best option.

After much discussion the commissioners all agree that there is a definite need for an adequate site. \$125,000 is a lot of money to think about and would like some time to think about possible options before making a decision.

Commissioner Duckwall made a motion to table this item until the next scheduled meeting. The motion passed 3-0 with Chairman Garry Meiggs, Vice Chairman Michael McLain and

Commissioner Sandra Duckwall voting aye; no Commissioner voting no; Commissioner Randy Krainiak and Commissioner Clayton Riggs absent; and no Commissioner not voting.

New Business - Item 4.C - US 158 Enhancement Project

Dan Porter informs the board the NCDOT has approximately \$175,000 Transportation Enhancement funds are available for landscaping improvements along US 158 as part of the current widening project.

Mr. Porter details some specifics from the agreement.

- NCDOT to design, install, and maintain landscaping within the public ROW for the first three years.
- County will have input and review of design.
- NCDOT will include areas outside the public ROW but only if the county provides the necessary easements.
- County will be responsible to keep this maintained after the first three years.

IORTH CAROLINA LAIDSCAPE AGREEMENT
AMORN COUNTY DATE: 9/22/201

TATION

WBS Dements: 34430

CAMDEN COUNTY

THIS AGREEMENT is made and entered into on the last date executed below, by and between the Morth Carolina Department of Transportation, an agency of the State of North Carolina, herewafter referred to as the "Department" and the Camden County, a municipal corporation, hereinafter referred to as the "County."

WITNESSETH

WHEREAS, Section 1112 of the Safe, Accountable, Flexible, Efficient Transportation Equity Act – A Legacy for Users (SAFETEA – LU), requires that the Surface Transportation Program funds be available for transportation enhancement activities in the Stateside Transportation improvement

WHEREAS, the County has requested enhancement funding for certain landscape plansings in Camilea County, and

WHEREAS, the Department has agreed to participate in the costs of said plantings, subject to conditions hereinafter set forth; and,

WHEREAS, the Department and the County have also agreed to the maintenance of said plantings as hereinafter set out:

NOW, THEREFORE, the parties hereto, each in consideration of the promises and undertakings of the other as herein provided, do hereby covenant and agree, each with the other, as follows:

Agreement ID 6

and/or construction easements shall be in accordance with the Right of Way Acquistion Policy contained in the Federal-Aid Policy Glutic, Part 712, Subpart IS; and the North Carolina Department of Transportation Right of Way Manual. The County shall be scleay responsible to all damages and claims for damages essociated with the acquisition of right of way.

 The County, at no expense to the Department, shall be responsible for the relocation and adjustment of all utilities in conflict with the landscape planting.

CONSTRUCTION

5. The Department shall, without expense to the County, prepare the site and install the plantings, or have the clientings installed by contract, in accondance with the approved project plans. All work shall be performed in sociotance with the Department's standed landscaping podess amprocedures for highestyn. Upon completion of the planting, the Department shall maintain the electronic for high project planting.

FUNDING

Subject to compliance by the County with the provisions set forth in this Agreement, and the
evaluability of federal funds, the Department shall have the plantings installed and provide a three
year warranty partied at no expense to the County. The Department shall participate in the actual
participation of the County of the County.

MAINTENANCE

- 7. Upon completion of the three year warranty period, the Department shall notify County in uniting when the County shall assume responsability for all maintenance and replacement of the landscape materials. Maintenance shall include, but not be limited to, the following: wazering, mutching, printing, fertilizing, weeding, pest control, moving, and replacing start materials. All costs of maintenance shall be frome by the County.
- The County agrees to continuelly maintain all plantings in accordance with generally accepted hardeafural practices. The Department shall have the right to periodically inspect the maintenance practices being utilized by the County.

Agreement ID

3

GENERAL PROVISIONS

FEDERAL FUNDING ACCOUNTABILITY AND TRANSPARENCY ACT

All parties to this Agreement, including contractors, subcontractors, and subsequent workforces, associated with any work under the terms of this Agreement shall provide reports as required by th Federal Fundric Appointment and Transparency Act (FFATA) for this Project.

COMPLIANCE WITH STATE/FEDERAL POLICY

The County and/or its agent, including all contractors, subcontractors, or sub-recipients shall comply with all applicable Federal and State policios and procedures, stated both in this Agmenter and in the Department's guidelines and procedures, including the Local Progress Management Handbook FAALURE TO COMPLY - COMESQUENCES

Failure on the part of the County to comply with any of the provisions of this Agreement will be grounds for the Department to terminate participation in the costs of the Project and, if applicable, seek repayment of any reintbursed kinds.

SCOPE OF THE PROJECT

The Project consists of planting shrubs, perennels and trees along US 156 from SR 1139 (Country Club Rd.) to the intersection of US 158 & NC 34 at Belcross...

PLANNING AND DESIGN

2. The Department, at no expense to the County, shall develop the tambiscope design and prepart the Iandscape plans and specifications in accordance with the Department's standard tandscaping policies and procedures for Inginerys. The County shall have the opportunity to review the landscape design and plans prior to installation by the Department.

RIGHT OF WAY AND UTILITIES

3. All work shall be performed within the existing right of way and in accordance with Departmental standards, poblets and procedures. In the event any additional right or way or construction exement is required for the plannings, the County shall provide said additional right of wayfor exement at no extense or flability whitstower to the Department. Accusation of affecte of way.

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- 9. If the Department determines that the County is not properly maintaining the plantings, the Department shall notify the County. If proper maintenance is not performed by the County within a reasonable time after notification, the County agrees that the Department shall perform the necessary maintenance, or at the Department open, shall return the planted area to a natural condition (i.e. seeded and muldined, etc.). It is further agreed that the costs of the restoration shall be reminurated to the Department by the Department of the Department. The Department shall charge a late payment possible and increase on any unped bullance due in accordance with N C of 0.8. 147-88 25.
- 10. In the event these plantings require relocation or removal for highway construction, reconstruction, maintenance or safety, the County shall be given the option to remove or relocate any plantings it considers salvegable immediately upon notification by the Department, at no expected in the Department.
- 11. The Department shall not be responsible for any damage to the plantings that may be done by third parties.

ADDITIONAL PROVISIONS

- The County shall comply with Title VI of the Chill Rights Act of 1994, (Title 49 CFR, Substite A, Part 21). Title VI prohibits distributation on the basis of race, color, nutrional origin, disability, conder, and acte in all programs or artifation of any recorded of Endered systems.
- 15. It will be the responsibility of the County to follow the ourset and/or most recent edition of references, websites, specifications, standards, guidelines, recommendations, regulations and/or general statutes, as stated in this Agreement.
- 15. The County shall maintain all books, documents, papers, accounting records, and such other enrichment any be appropriate to substantate costs incomed under this Agreement. Further, the County shall make such materials available at its office at all nearonable times during the contract period, and for the (3) years from the date of final payment under this agreement, for inspection and audit by the Department's Phancial Management Division.
- 10. It is the policy of the Department not to enter into any agreement with another party that has been debarred by any government agency (Federal or State). The County cartilles, by signature of this agreement, that notifier it nor its agents or contractors are presently debarred, suspended.

yeement ID

proposed for debarment, declared ineligible or voluntarily excluded from participation in this transaction by any Federal or State Department or Agency.

- 17. Each of the parties coverants that if it enters into any subcontracts in order to perform any of its obligations under this contract, it shall require that the contractors and their subcontractors comply with the requirements of NC Gen. Stat. Article 2 of Chapter 64. In this E-Verify Compliance section, the words contractors, subcontractors, and comply shall have the meanings intended by N.C. Gen. Stat. § 100A-20.1.
- 16. The County shall centrll to the Department compliance with all applicable Federal and State laws and regulations and ordinances and shall indemently the Department against any fines, assessments or other penalties resulting from noncompliance by any entity performing work under contract with the County.
- 10. The County is solely responsible for all agreements, contracts, and work orders entered into or issued by the County for this Project. The Department shall not be hald fable by the County for any expenses or obligations incurred for the Project except those specifically eligible for the federal funds and obligations as approved by the Department under the terms of this Agreement. The Department shall not reimburse the County any costs that exceed the total federal funding at any time.
- 20. The County will indemnify and hold harmless the Department, FrWA, and the State of North Carolina, their respective officers, directors, principals, employees, agents, successors, and assigns from and against any and all dializes for damage and/or fability in connection with the project activities performed pursuant to this Agreement including construction of the Project. The Department shall not be responsible for any damages or claims for damages, which may be contrasted to which causes.
- 21. All terms and conditions of this Agreement are dependent upon and subject to the allocation of funds for the purpose set forth in the Agreement and the Agreement shall automatically terminate if funds cease to be available.
- 22. Where either the Department or the PKWA determines that the funds paid to the County for this Project are not used in accordance with the terms of this Agreement, or if the cost of work done by the Department exceed the funding award, the Department will bill the County.

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23). If the County decides to terminate the Project without the concurrence of the Department, the
	County shall reimburse the Department one hundred percent (100%) of all costs expended by th
	Department and associated with the Project.

4.	By Executive Order 24, issued by Governor Perdue, and N.C. G.5.§ 133-32, it is uniquely for any
	vendor or contractor (i.e. architect, bidder, contractor, construction manager, design
	professional, engineer, landlord, offerer, seller, subcentractor, supplier, or vendor), to make gifts
	or to give favors to any State employee of the Governor's Cabinet Agencies (i.e., Administration,
	Commerce, Correction, Crime Control and Public Safety, Cultural Resources, Environment and
	Natural Resources, Health and Human Services, Juvenile Justice and Delinquency Prevention,
	Revenue Transportation and the Office of the Community

LS. ATTEST:	CAMDEN COUNTY
BY:	By:
TITLE:	TITLE:
	CATE:
Employee of any gift from anyone with a c business with the State. By execution of a	4 prohibit the offer to, or acceptance by, any State orbitals with the State, or from any person seeking to do my response in this procurement, you attest, for your enti- that you are not aware that any such gift has been offered of your organization.
	of the local governing body of the Camden County a
attested to by the signature of Clerk	of said governing body on
(013)	
	This instrument has been pre-audited in the manne
	required by the Local Government Budget and
	Frsoal Control Act.
(SEAL)	(PHANCE OFFICER)
	(Indiana arrasa)
	Federal Tax Identification Number
	Remittance Address:
	Camden County
	DEPARTMENT OF TRANSPORTATION
	BY: (CHEF ENGINEER)
	DATE:
ADDROVED BY BOARD OF TRANSPOR	TATION ITEM O: (DATE

Agreement ID #

Commissioner Duckwall made a motion approve the attached agreement between Camden County and NCDOT and to authorize the County Manager to sign the related documents. The motion passed 3-0 with Chairman Garry Meiggs, Vice Chairman Michael McLain and Commissioner Sandra Duckwall voting aye; no Commissioner voting no; Commissioner Randy Krainiak and Commissioner Clayton Riggs absent; and no Commissioner not voting.

<u>New Business</u> - *Item 4.D - NCACC Legislative Goals Process*

County Manager Michael Renshaw informed the board that it was time for member counties of the NCACC to submit a list of suggested Legislative Goals. Mr. Renshaw prepared and presented a list for the Boards consideration.

- 1. Adequately fund agricultural research and cooperative extension services
- 2. Seek legislation to expand county governments' use of 911 funds, protect and enhance current funding streams and maintain full operational flexibility and autonomy.
- 3. Reinstate ADM and lottery funds for school construction.
- 4. Ensure greater equity in the allocation of state-level economic development incentives.

5. Seek legislation to restore State Aid to Public Libraries to the pre-2011 level of \$15.7 million.

Vice Chairman Michael McLain made a motion to authorize the County Manager to draft a resolution to the NCACC with the five listed goals. The motion passed 3-0 with Chairman Garry Meiggs, Vice Chairman Michael McLain and Commissioner Sandra Duckwall voting aye; no Commissioner voting no; Commissioner Randy Krainiak and Commissioner Clayton Riggs absent; and no Commissioner not voting.

RESOLUTION No. 2014-09-01

RESOLUTION DETAILING CAMDEN COUNTY'S RECOMMENDATIONS REGARDING GOALS FOR INCLUSION IN THE NORTH CAROLINA ASSOCIATION OF COUNTY COMMISSIONERS' (NCACC)
2014-2015 LEGILATIVE GOALS PACKAGE

WHEREAB, the North Coroline Association of County Commissioners (NCACC) organizes a process every

WHEREAS, the purpose of the package is to develop a consensus of broad support on legislative goats and ususs for matters affecting North Carolina counties that may be addressed during the upcoming North Carolina

WHEREAS, the goals and issues included in NCACC peckage, with their broad support, guide and trengthen NCACC representatives and stalt as they converse with individual legislations and committees or election matters; and

WHEREAS, NCACC has begun the process to devotor its 2014-2015 Logistative Goals Package and lameter County and all other North Carolina counties have been eaked to submit proposed legislative goals for producetion for both size in the 2014-2015 I constitute Onthis Package by Sentember 19 2014; and

WHEREAS, Camden County continues to support legislative goals included in past NCACC legislative goals

- 1) Support for the exponsion of revenue options and protection of revenue sources available to count
- Opposition to legislation shifting the state's existing responsibility for funding transportation construction and maintenance projects to county governments;
- Support for logislation to provide state assistance to meet public school and community college
- 4) Seeking legislation to ensure that state-funded mental health, developmental disability, and substance abuse services are available, accessible and attordable to all citizens and that sufficient state resources and the substance of the su

WHEREAS, Camden County believes there are other issues of importance to all North Carolina counties that

NOW THEREFORE we the Camdon County Board of Commissioners do hereby recommend that NCAC notude the following goals in the NCACC 2014-2015 Logislative Goals Package:

- Adequately fund agricultural research and cooperative extension services
- Bupport legislation to Lind the agricultural and received extension offices through the University of North Casciline system, principally at NC State Neventry and NC ATZ University. Exhibition offices are found throughout the scar and factorise whealthe programs and activates that assist residents in a wide warry of programs founded on agricultural economic development. Assignate funding of these programs benefits
- Seek legislation to expand county governments' use of 911 funds, protect and enhance current funding streams and maintain full operational floubility and autonomy.
- Sook logiciation to protect and enhance current #911 funding streams, as well as increase Peribility in the
- To Chainstone ACM and lottery bends for school construction.

Basis lopisation to high relevation the Averago Daily Monitoration bands and Lotiney proceeds as the PUbble School Dastring Capital Fund. The Pubble School Bastling Capital Fund is housed in the NC Department of Pubble Institution and is completed of two accessor of revenue. In all scale from the corporate recovertest, from as the ADM Fund, which is abtrate based on revenge oddy resistance (ADM) is seen. Country, and ADM of the net processor from the NC Education Lotiney. Countries have reflect upon these

- 4) Ensure greater equity in the allocation of state-level economic development incentives
- Seek legiclation that would provide more equity in the affocation of state-level economic development incentives based upon measurable project impact, particularly in low-wealth Tier 1 counties as designate. In MC Development of Commence.
- 5) Seek legislation to restore State Aid to Public Libraries to the pre-2011 level of \$15.7 million

State Act to Public Libraries plays an important part of library funding, especially for rural regional fibrar systems such as the East Albertante Regional Library. The costs of library operators have continuedly the content fibrary Act on Dublic Manager by the proposal Library.

ADOPTED this 11° day of Section her. 2014

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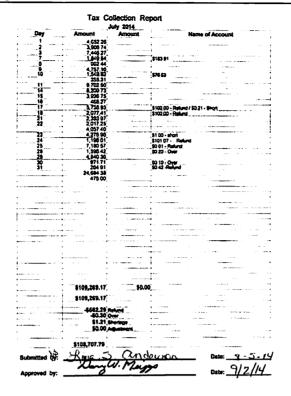
Board Appointments - NONE

Consent Agenda

Vice Chairman Michael McLain made a motion to approve the consent agenda. The motion passed 3-0 with Chairman Garry Meiggs, Vice Chairman Michael McLain and Commissioner Sandra Duckwall voting aye; no Commissioner voting no; Commissioner Randy Krainiak and Commissioner Clayton Riggs absent; and no Commissioner not voting.

Consent Agenda - Item 5.A - Draft Minutes - July 7th, 2014

Consent Agenda - Item 5.B - Tax Collection Report



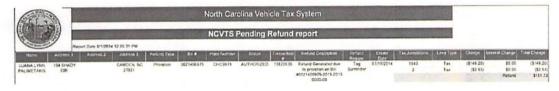
Consent Agenda Item 5.C- Tax Refunds, Pickups, & Releases

E	ffice Pauline Creekmore	\$ 325.00 Code Enforcement - grass cutting	Pick-Up/16931 R-67570-13
E	ffice Pauline Creekmore	\$ 150.00 Code Enforcement - grass cutting	Pick-Up/16932 R-67573-13
E	ffice Pauline Creekmore	\$ 175.00 Code Enfercement - grass cutting	Pick-Up/16933 R-67571-13
E	ffice Pauline Creekmore	\$ 200.00 Code Enforcement - grass cutting	Pick-Up/169314 R-67574-13
∕ B	ertic Taylor Heirs	\$250.00 Foreclosure Fee - removed	Release/16861 R-51744-10
L	uana Lynn Palimetakis	\$151.73 Turned in plates - new system	Refund/16880 21406975
L	aura Etheridge ETAL LE	\$303.80 Foreclosure Fee – added	Pick-Up/16906 R-67964-13
Jo	seph Mata	\$267.95 Forcelosure Fee – added	Pick-Up/16907 R-69946-13

REFUNDS OVER \$100.00 ACS Tax System 8/11/14 16:06:29 Refunds to be Issued by Finance Office Refunds Remit To: Reference: Drawer/Transaction Info: 2011 FINANCIAL - NICOLE GEORGE 2011 R 01-7998-01-27-1657.0000 20140718 1 212157 overpayment Clarence McPherson 1RVING TX 75039 2012 R 01-8907-00-34-3749.0000 20140717 1 212141 overpayment R. Chesson 2012 R 01-7969-00-96-0916.1000 20140724 1 212207 overpayment garnishment 301.07 Total Refunds

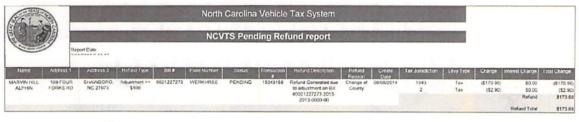
APPROVED BY Garry Meiggs, Chairman Camden CountyBoard of Co

REFUNDS OVER \$100.00



S. Anderson, Tax Administrator Camden County APPROVED BY Garry Meiggs, Chairman Camden County Board of

REFUNDS OVER \$100.00



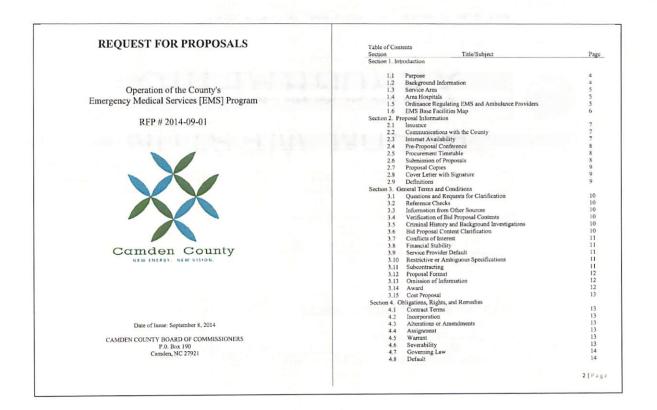
#REFUND CHECK SHOULD BE MADE OUT TO: Currituck Co. Tax Dept.
Attn: Sarah
P.O. Box 9
Currituck, NC 27929

APPROVED BY Meiggs, Chairman Camden County Board of Commissioners

Consent Agenda Item 5.D- Tax Authorization to Collect (Oct and May Renewals)



Consent Agenda Item 5.E- Issuance of Request for Proposals, Operation of County's Emergency Medical Services Program



Regular Meeting - September 2, 2014

Section	Title/Subject	Pi
49	Indemnification and Hold Harmless	14
4.9	Right to Inspect	14
4.10	Non-Discrimination and Non-Conflict Statement	14
4.11	Conflicts of Interest	15
4.12		15
	rvice Provider Responsibilities; Terms and Conditions	
Section 5. Se	Intent	15
5.1	Minimum Requirements and Expectations with Regards to Services	16
5.3		17
5.4	Transport Notification	11
5.5	Availability of EMS Services	11
5.6	Response Time	11
5.7	Personnel	19
5.7	Quality Improvement	2
		2
5.9	First Responders	2
5.10	Insurance Requirements	2
5.11	Indemnification	2
5.12	Performance Based Contract	2
5.13	Use of Own Expertise and Judgment	2
5.14	Costs Incurred in Responding to Proposal	2
5.15	Additional Information	2
5.16	Commencement of Contract	2
5.17	Performance Review	2
5.18	Renewal Option	2
5.19	Compensation	2
5.20	Response Time Performance and Reimbursements to County	2
5.21	Specific Performance Criteria	2
5.22	Interpretations and Clarifications	2
5.23	Performance Bond	2
5.24	Base Locations	4
	roposal Format	
6.1	Instructions	2
6.2	Technical Proposal	2 2
6.3	Background Information	2
6.4		3
6.5	Financials	
6.6		3
6.7	Cost Proposal	3
6.8	Additional Considerations	3
Section 7. A	ppendix	
7.1	County EMS and Ambulance Franchise Ordinance (Current)	3

Section	Title/Subject	Page
7.2	County EMS and Ambulance Franchise Ordinance (Proposed)	38
7.3	Listing of Current Volunteer Fire Department Stations	47

Section.1 Introduction

1.1 Purpose

Camden County is seeking proposals from qualified, North Carolina-permitted ambulance providers to provide emergency ambulance service for defined areas within its 242 square mile territory. The successful bidder, as determined by the County, will be required to provide the services in the manner described in this Request for Proposals (RFP) for an initial contract term of three (3) years.

The overall objective of Camden County is to provide emergency medical services staffing at the advanced life support (ALS) level within the designated legal boundaries of the County 24 hours per day and 365 days per year.

Bidders shall be responsible for determining the number of EMS "crows" necessary to meet the performance standards established in this Request for Proposal. A "crew" shall consist of two EMS providers- one emergency medical technician-parametic and one emergency medical technician-basic, with strong preference for this second crew member to be credentialed at the intermediate level.

In addition to EMS provider staffing, the County desires the successful bidder to provide billing and collections services in its response to this RFP.

This RFP solicits proposals for personnel only. Selected bidder shall have access to and use of facilities, equipment, and supplies of the Camden County Volunteer Rescue Squad.

1.2 Background Information

Since March 2003, emergency medical services have been provided via an interlocal agreement between Camden County and neighboring Pasquotank County (i.e. Pasquotank-Camden Emergency Medical Services). The annual number of EMS calls dispatched within Camden County for fiscal years (July 1-June 30) 2011-2014 are as follows:

FY 2010-2011	460
FY 2011-2012	621
FY 2012-2013	715
EV 2013-2014	731

Over this four year period, the breakdown of those calls by the County's currently designated response subcategories were approximately \$1% for Advanced Life Support; 21% for Basic Life Support; 20% Refusal; and 8% No Transport/Cancelled Enroute.

412---

1.3 Service Area

Camden Coustry is a predominately rural county of approximately 10,100 residents. Camden Country is located in northeastern North Carolina and bordered to the north by the state of Virginia, Currinuck Country to the east, Pasquotank and Gaste Counties to the west, and the Albemarke Sounds to the south. Although outside the state borders, Camden Country's cornor than the Carolina Cuter Banks, Downtown Norfolk, and Cheapeacke, Virginia Beach). It is a short drive from the North Carolina Guter Banks, Downtown Norfolk, and Cheapeacke, Virginia Pasch).

The county consists of approximately 150,557 acres or 242 square miles. No formally incorporated municipalities are located in Camden County, excepting a small area of commercia and residential properties serviced by the City of Elizabeth City. In 2006, the County approach an ordinance via referendum to create a unified government that incorporated the former townships of South Mills, Camden, and Shiloh into the County. These townships comprise the three core commenties years. South Mills in the north, Camden in the center of the county, and Shiloh Village near the south end. The Great Dismal Swamp, the largest avamp in the nation, covers the northern section of the County. Please erefer to area map on the following page.

1.4 Area Hospitals

Albernarle Sentara Hospital is the County's primary hospital and is located in adjacent Elizabeth City/Pasquotank County, And, while most patients are transported to Albernarle Sentara Hospital in Elizabeth City, the Chesspeake Regional Medical Center is located approximately 26 miles from Camden County. The closest certified Trauma Center (Level 1) is Sentara Norfolk General Hospital which is approximately 37 miles from the South Mills Volunteer Fire Department facility (Station 14).

1.5 Ordinance Regulating EMS and Ambulance Providers

In 1985, the Board of County Commissioners adopted an Ambulance Service ordinance regulating emergency medical service and stipulating the requirements for granting franchises to emergency medical services and ambulance operators. This ordinance identifies the requirements and process for prospective Service Providers to obtain a franchise to provide energency medical services or to provide non-emergency/convalescent transportation of patients within Camden County. Subsequently, the Pasquotak-Camden EMS is currently providing various levels of non-emergency ambulance transportation within the County. A copy of the ordinance is included in the Appendix to this document.

Cambra County

Fire Station Locations

61Page

5 | Page

1.6 EMS Base Facilities

Camden County is currently in discussions with the two volunteer fire districts, South Mills Volunteer Fire Department and South Camden/Shaloh Volunteer Fire Department, regarding the use of their respective facilities for the staging of personnel of the Service Provider that is selected. The newex fire station facility, Station #1, was completed in 2013 and is located in Shiloh Township. Station #12, located in Courthouse Township, also houses equipment and personnel of the South Camden/Shiloh Volunteer Fire Department. Station #14, completed in 2012, is the primary operations facility of the South Mills Volunteer Fire Department.

Section 2. Proposal Information

2.1 Issuance

The development and publication of this RFP was at the direction and approval of the Camden County Board of County Commissioners who will ultimately make the final decision to contract with the to-be designated EMS Service Provider. The County Manager, fire chiefs of the South Mills and South Canden/Shiloh Volunteer Fire Departments, and other County administrative staff designated by the Manager will be responsible for reviewing the proposals received and making a recommendation to the Board of Commissioners.

2.2 Communications with the County

From the issue date of this RFP until award announcement, the Camden County Manager will serve as the County's liaison with prospective Service Providers throughout the entire proposal period. Service Providers may contact only the Camden County Manager. Questions related to this RFP must be submitted in writing via e-mail and he received no later than 5:00 pm, Eastern Standard Time, Wednesday, October 15, 2014. Also, any e-mail request for information must include company name, contact name, address, telephone number, and the RFP name and number. Verbal or in—person questions related to this RFP will be accepted only during the Pre-Proposal Conference identified in Section 2.5.

2.3 Internet Availability

This RFP will be posted and accessible on the County's website homepage at http://www.camdencountyne.gov. Applicants are advised to check the site periodically for amendments to this RFP, particularly if the prospective Service Provider downloaded the RFP from the Internet initially. Service Providers who requested/received this RFP via mail from the County will automatically receive amendments. Note that no online submittals of the proposal will be accepted.

2.4 Pre-Proposal Conference

The date of issuance of this RFP is September 8, 2014. A mandatory Pre-Proposal Conference has been scheduled for Wednesday, September 24, 2014 at 2:00 p.m. in the conference room of the Camedne County Administration Building located at 33 00 Is INWY 15R East in Cameden, NC. Firms wishing to respond to this RFP will be expected to have a representative present.

The purpose of the conference is to discuss with prospective providers the services being requested of them and allow them an opportunity to ask questions regarding the RFP. Verbal discussions at the pre-proposal conference shall not be considered part of the RFP unless confirmed in writing by the County following the conference and incorporated into this RFP as an addendum.

Questions asked at the conference that cannot be immediately answered during the conference may be deferred to enable Courty staff time to research, clarify or otherwise adequately address the question. A copy of the questions and the corresponding answers will be sent to Service Providers who attend the pre-proposal conference.

2.5 Procurement Timetable

The following dates are set forth for informational and planning purposes; however, the County reserves the right to change the dates.

Issue RFP September 8, 2014
Pre Proposal Conference September 24, 2014
Questions Due October 15, 2014
Repinose to Questions Issued October 22, 2014
Bid Proposals Due November 7, 2014
Bid Proposals Due November 7, 2014
Board of Commissioners Vote on Recommendation November 21, 2014
Board of Commissioners Vote on Recommendation December 15, 2014
Contract Nepptiations Completed January 15, 2015
Final Contract Vote by Board of Commissioners February 2, 2015
Pre-Deployment Conference March 2, 2015
Contract Commencement June 30, 2015

2.6 Submission of Proposals

Proposals must be received by 2:00pm, November 7, 2014. Proposals will be prepared in the format suggested in this RFP and be delivered to:

Camden County Board of County Commissioners ATTN: Michael Renshaw Camden County Manager PO Box 190 Camden, NC 27921

7 | Page

Office: 252-338-6363 ext 102 o-meil: mrenshwidesmooner

The County nat receive all proposals at the County Manager's Office, by 2:00 pm,
Eastern Standard Time, November 7, 2014. This is a mandatory requirement and will not be
weived by the County. Any bid proposal received after this deadline will be rejected and returne
to the Service Provider. Service Providers after this deadline beautiful proposals must allow ample mail delivery
time to ensure timely recept of their proposals. It is the Service Provider ecoposability to
crossre that the proposal is received prior to the deadline. Pentimetring by the due data will not substitute for actual receipt of the proposal. Electronic small and fused bid proposals will not be
accepted. Service Providers must famish all information accessary to enable the County to
evaluate adequately their submitted proposal. Proposals that fail to most the mandatory
requirements of the RFP may be disgualified. Verbal information provided by the Service
Provider shall not be considered part of the Service Provider's proposal

The County requests that the Service Provider submit, printed and bound, one (1) designated 'original' and ten (10) copies of the proposal. The peakage containing the proposals must be easied and labeled with the Service Provider's name, address and contact phose number and marked "Confidential – Caméra County Emergency Medical Services RFP-22014-09-01".

A cover letter, which will be considered an integral part of the proposal, must be signed by the individual(s) who is (are) authorized to contractually bind the Service Provider. Each signature must indicate the classification or position that the individuals holds in the firm. The cover letter must designate a person or persons who may be contacted during the period of evaluation with quotients or potential contract issues. For each listed individual, include the name, title, address, techpone number, and onesi address.

EMS terminology is used throughout this document. All terms are defined pursuant to CI 13 Eg. Article 7 of the North Carolina General Statutes entitled, "Regulation of Emergence Medical Bervices," and Title 10A, Subchper 13P, Section .0102 of the North Carolina Administrative Code entitled "Emergency Medical Services and Trauma Rules", which definitions are incorporated by reference as if fully set out berein.

91Page

wherever located, or requests for corrective pages in the Service Provider's bid proposal. The County will not consider information received if the information materially atters the content of the bid proposal or alless the type of poods and services the Service Provider as offering to the County. An individual authorized to legally bind the Service Provider shall sign responses to pay request for clarification. Responses shall be submitted to the County within the time specified in the County's request. Failure to comply with requests for additional information may result in rejection of the bid proposal as non-compliant.

ce Providers must disclose any potential conflicts of interest that the Service Provider may Service Providers must disclose any possesses to be been been been addressed in this RFP. due to other clients, contracts, or interests associated with the services addressed in this RFP.

Service Providers will include, in the Technical Proposal section of the proposal submittal (Section 6.2), the most recent and complete sudited and certified financial statement of the corporation, as estifactory evidence of their shifty to furnish the services requested in secondance with the terms and conditions of the requirements listed in this RFP. The County will make the final determination as to the Service Provider's shifty to do so.

The County, reserves the right, in case of Service Provider definit, to procure the services from other sources and hold the defaulting Service Provider responsible for any costs occasioned thereby. If a Service Provider's default is due to a failure to perform, the County reserves the right to remove the Service Provider from the County's Service Providers list for up to twenty-four (24) months.

ach prospective Service Provider will be solely responsible for reviewing the entire RFP packet and to notify Camdon County if the specifications are formulated in a meaner that would appear sunnecessarily reported competition. Any such question reporting the specifications or proposal recordures must be received in the Camdon County Manager's Office not less than ton 0) business days prior to the time set for the receipt of proposals by the County. These quirements also apply to specifications that may be interpreted as ambiguous.

3.11 Subcontracting

The County will award this proposal to provide Emergency Medical Services to one Service Provider. The successful Service Provider may not subcouract the award or any part thereof without the prior written consent of the Camdon County Board of Commissioners.

Section 3. General Terms & Conditions

Services Providers are invited to submit written questions and requests for clarifications regarding the RFP. The questions or requests for clarifications must be in writing via e-meil and received by the Country Mensure's Office before 5:00 pm. Bestern Standard Them. October 15, 2014. Oral questions will not be purnitted. If the questions, or requests for clarification, pertain to a specific section of the RFP, the page and section number(s) must be referenced. All submitted questions and the Country's corresponding responses to those questions or requests for clarification will be e-mailed to all perspective providers who the Country is aware has received an RFP; on or before October 22, 2014. The County assument on responsibility for verbal representations and by its officers or employees unless such representations are confirmed in writing and incorporated into the RFP as addends.

The County shall have the right to contact any reference to assist in the evaluation of the proposal, to verify information contained in this proposal, and to discuss the Service Provider's qualifications.

The County shall have the right to obtain and consider information from other sources concerning
a Service Provider, such as the Service Provider's espability and performance under other
contracts.

3.4 Verification of Bid Proposal Con

The content of a proposal submitted by a prospective Service Provider is subject to verifica Misleading or inaccurate responses may result in disqualification.

3.5 Criminal History and Background Investigation

The County shall have the right to conduct criminal history and other background investigations of the Service Provider, its officers, directors, shareholders, or partners, as well as managerial, supervisory, and line personnel retained by the Service Provider for the performance of the

a County reserves the right to contact a Service Provider after the submission of bid propos the purpose of clarifying a bid proposal to ensure mutual understanding. This contact may cloude written questions, interview, site visits, a vertiev of past performance if the Service ovider has provided goods or services to the County or any other political subdivision

3.12 Proposal Format

The County reserves the right to use all pertinent information (also learned from sources other than disclosed in the RFP process) that might affect the County's judgment as to the appropriateness of an exact to the bota-evaluated Service Provider. This information may be appended to the proposal evaluation process results. Information regarding a Service Provider from reliable sources, and not within the Service Provider proposal, may also be noted and made part of the evaluation file. The County shall be responsible for determining a reliable

to County reserves the right to conduct written and/or oral discussions/interviews with any of Service Providers presenting proposate after the proposate are opcood. The purpose of such conscious/interviews will be to provide charification and editional information upon which an formed decision can be made with regards to an award that is in the best intervat of the County

Perspective Service Providers are cautioned that failure to include any information requiring be just eause for rejection of the proposal.

While the County is considering the proposals submitted and the subsequent contract for the services requested, it will not be bound to award a contract.

- 3.14.3 It is possible that an award may be made without discussion or contact concerning the proposals received; and possibly without conducting in-person interviews with adected Servi Providers. Accordingly, proposals should contain the most favorable terms possible which the Service Provider can submit to the County, from both a price and a technical standpoint. DO NOT ASSUMB that you will be contacted or afforded an opportunity to clarify, discuss, or
- 3.14.4 Award will be by means of a written notification to the successful Service Provider. Following which, A Notification of Intent to Award will be sent to all Service Providers who submitted proposals. Negotiations with the selected Service Provider will be confidential and not

subject to disclosure to competing Service Providers.

The County would prefer to pay no subsidy for the services requested beyond that revenue which the Service Provider will collect from services billed, however all proposals will be considered.

Section 4. Obligations, Rights, and Remedies

The contexts of the proposal submitted by the successful Service Provider will become contractual obligations. The RFP and proposal submitted will be attached and become part of the contract between the County and the selected Service Provider. The County reserves the right to negotiate other terms and conditions it decems appropriate and necessary under the circumstances to protect the public's interest.

All specifications, drawings, technical information, the RFP, the proposal award and simular items referred to or stached or which are the basis for the contract may be deemed incorporated by reference as if set out fully in this RFP.

No elterations, amendments, changes, modifications or additions to the contract shall be binding on the County without the prior written approval of the County.

The Service Provider will not essign or sub-contract its obligations or rights becomede to any party, company, partnership, incorporation or person without the prior written and specific consent of the County.

Service Provider warrents to the County that all services rendered shall conform to the specifications, proposal or other descriptions furnished or incorporated by reference. Service Provider extends to the County all warranties allowed under North Carolina law.

If any provision of the contract is declared illegal, void or unenforceable, the remaining provisions shall not be affected but shall remain in force and in effect.

4.7 Governing Law

The laws of the State of North Carolina shall govern the contract, and all obligations of the parties are to be performed in Carolen County, North Carolina. The Superior Court of Caro County shall have exclusive and concurrent jurisdiction of any disputes that arise under the Contract.

If the Service Provider fails to perform or comply with any provision of the Contract or the terms or conditions of any documents referenced and made a part of the Contract, the County may terminate the contract, in whole or in part, and may consider such failure or noncomplance a breach of countract. This is a performance based countract, and ligarithed denages may be assessed for non-performance pursuant to section 5.22 of this RFP. The County expectaly retains all in rights ead remedies provided by law in case of a breach, and no action by the County shall constitute a waiver of any such rights or remedies. In the event of termination for default, the County reserves the right to purchase its requirements chewhere, with or without competitive reconcests.

The Service Provider shall indemnify, defend, save and hold hamless the County, its officers, agents and employees from all suits, claims, actions or damages of any nature, including but not limited to reasonable attemnys, focs, which are incurred, suffixed or required to be paid because of, arising out of, or due to breach of the contract by the Service Provider, its suppliers, agents, or employees or due to say negligent act or occurrence or any emission or commission of the Service Provider, its suppliers, agents or employees.

4.10 Right to Inspect

The County Commissioners and/or their designor(e), reserve the right to make periodic inspections regarding the manner and means in which the contracted services are performed. The County also reserves the right to audit the books of the service provider to the extent of service provided in Canadan County.

The Service Provider agrees that so person on the grounds of hardicap, age, race, color, religion, sex or national origin, shall be excused from participation in, or be denied benefits of, or be otherwise subjected to discrimination in the performance of the contract, or in the comployment practices of the Service Provider. The Service Provider ability upon request, show proof of such non-discrimination, and shall post in conspicuous places available to all employees and applicants notices of prooficientisation. The Service Provider covenants that it complete with the Feir Wage and Hour Laws, the National Labor Relations Act, and other federal and state

employment laws as applicable, including federal E-verify employment. The Service Provider also covenants that it does not engage in any illegal employment practices.

The Service Provider covenants that it has no public or private interest, and shall not acquire directly or indirectly any interest that would conflict in any meaner with the provision of its goods or performance of its services. The Service Provider wereasts that no part of the total contract smoons provided herein shall be paid directly or indirectly to any officer or employes the County as wages, composation, or gifts in exchange for setting as officer, agent, employes the Service Provider or as a consultant to the Service Provider in connection with any work or service contemplated or performed relative to the Contract.

The Service Provider shall maintain all books, documents, accounting records (these shall include all employee training records, and employee license and octrification records) and other evidence pertaining to the services provided under the contract and make such materials evaluable at the offices at all reasonable times detaing be contract period and for three (3) years from the date of the final payment under the contract period for inspection by County or by any other governmental entity or agency participating in the fluiding of the contract, or any authorized agents thereof, copies of said records to be firmished if requested. Such records shall not include those books, documents and accounting records that represent the Service Provider's cost of sequiring or dedivering the services governed by the contract.

The intent of this RFF is to receive proposals to provide Emergency Medical Services, including the care and transport of patients, with Advanced Life Support (ALS) Ambulance Service for the entire County. Ultimately, the County is seeking the highest quality, most reliable ALS ambulance services at the most reasonable price.

- 5.1.2 The County desires clinical excellence, superb response time performance, cost containment, and a professional and courtous image. Under the contract, the relationship between the County and the Service Provider is expected to be one of cooperation and not conflict.
- 5.1.3 In general the services shall include, but not be limited to, the management and supervision of all Service Provider staff, medical supply and related equipment purchasing, public education.

5.2 Minimum Requirements & Expectations with Regards to Services to be Pro

The Service Provider must assure compliance, at all times and continuously, with North Carolina Statutes regarding licensure of smbalance Service Providers (O.S. 131E-151.1), that whickes operated as anobalances are properly licensed and permitted by the state (O.S. 131E-156), and that all satigned personnel sev certified by the State (O.S. 151E-158); and, perdularly, agree to operate in compliance with the applicable section of Title 10A, Sch-Chapter 11P of the North Carolina Administrative Code (NCAC) "Emorgancy Medical Services and Trauma Rules"; that will apply under the provisions of its contract with Carolina County, along with all future sagancey and deministrative conjunctments of EMS providers.

- 3.2.3 The Service Provider must apply for, secure, and renew all licenses, permits, certificates or similar approvals which are or may be required by the State of North Carolina or the North Carolina of Services (NCOEMS); and provide copies of all licenses to the County Manager or his/her dostgace.
- 5.2.4 The Service Provider will accept extigament of Medicare benefits as payment and shall not bill Medicare beneficiaries for any additional amount except as permitted by the Medicare Guidelines for the acceptance of assignment.
- 5.2.5 The Service Provider will provide services as described in this RFP to all persons within the service area defined; i.e. Camdon County.
- 5.2.6 Once fors for services to be billed are agreed upon and approved by the County, they will remain in force, without escalation, for the first full year of the Service Providers contract. After the first year, the Service Provider any annually adjust its fees for service by a percentage equal to the most recently published 12-month percent change.

in the medical care CPI. The specific percent change to be used is the unadjusted CPI-U for medical care in the South Region, Area Size D, as published by the Burcau of Labor Statistics on its web site at wave.lik.cov/coi.

- 5.2.7 The Service Provider will provide a "standby" ambulance and emergency medical personnel within the County upon request of the Peaquotank-Carndon-Eitzabeth City Emergency Management Coordinator, when there is reason to believe a life threatening public emergency presently exists or is imminent within the County which includes standing-by at fire, reacoe, law enforcement and hazardous materials response incidents. This shall be within the guidelines approved by the Emergency Medical Services Advisory Board (EMSAB).

- 5.2.10 The Service Provider further agrees to participate in a least one (1) community disaster drill per calendar year, as directed by the Pesquotank-Camdon-Elizabeth City Office of Emergency Management and as is within the Service Provider's resources a middlines for each activides.

- 5.4.1 The County Manager, and/or an otherwise so designated County employe will have the ability to log on to the NCOEMS (CIS and/or PREMIS) website [with no ability to change reports] to access and roview the Service Provider's incident reporting and performance data as filed with and available via CEMS.
- 5.4.2 The County Managor must be notified in writing within forty-eight (48) hours whenever the following occurs: The comployment or essignment of any new person involved in the delivery of emergency medical services as contracted; the notification will provide necessary certification paperwork; the separation/termination or the chango of status of any of the Service Provider's employees involved in the delivery of services related to the contract; and, say change(s) in the Service Provider's management or supervisory personnel or organizational structure.
- 5.4.3 The Service Provider will notify the Pasquotank-Camdon-Elizabeth City Communications Center dispatch personnel, via o-mail, the names of personnel and their unit assignment at the start of each shift. This will include shift supervisors.

In Section 5.12 the County states that this procurement is to result in a performance based contract for emergency medical services. Section 6.2, Technical Proposal, offers the Service Provider the opportunity to discuss how it expects to meet and/or exceed the County's service expectations.

- 5.5.1 Subsequently, in addition to compliance with the legal EMS system requirements and rules addressed in Section 5.2; the minimum performance requirements upon which the Service Provider should calculate its' embulance staffing requirements; i.e. availability, should be based at the very least on meeting the following criteria:
- 5.5.1.1 There is staffing available to deliver ALS-level emergency medical services 24 hours per day 7 days per week.
- 5.5.1.2 That the Service Provider responds to 100 percent of all calls to which it is

Camden County as a means of positively facilitating working relationships with vol-fire departments, law enforcement and the County's citizens.

5.7.1 Both the County and the Service Provider understand that any EMS System requires professional and courtoous conduct at all times from the Service Provider's field personnel, middle management, as well as executives. The Service Provider will seek to employ highly trained EMTs and support staff to provide patient are and to oversee the EMS operations it has agreed to provide on a day-to-day basis.

5.7.2 Each EMT will be physically capable of performing the tasks assigned by the Service Provider, shall be clean in dress and person, and shall display their mome as certification on a photo identification badge in an appropriate manner visible to the patient. Any of Service Provider's employees who operate under the contract shall confarm to the Service Provider's dress code.

5.7.3 Both the County and the Service Provider understand that training and educational requirements change from time to time for EMTs* as new protocols and medical treatments are approved and implemented by the State. The Service Provider agrees that the cost of such training or education will be the responsibility of the Service Provider.

17 | Page

18 | 9 2 8 0

- 5.5.1.4 That the interval response time commonly referred to as "chute time" or "turn-out" time, i.e. time of dispatch-to-time that on-board embulance personnel communic to the Communications Control that they are "croater" (wheels moving); shall be no greater than ninety (90) seconds for at least 90% of all calls.

As used herein, the term "emergency request" shall include any response by the Service Provider under the contract or any emergency service request received by the Service Provider from the Pasquotank-Canden-Elizabeth City Communications Center.

- 5.6.1 Response to emergency requests shall be determined to commonce the moment the Service Provider's ambulance is notified of the emergency service request; i.e. "dispatched". The Service Provider will be responsible in each instance to notify the Communications Center that they are responding to the emergency service request with their reference "crossus" or imputed.
- 5.6.2 Note that if, in any monthly period, the Service Provider fails to respond to an emergency request, or fails to respond within the minimum time intervals and requirements stipulated in 5.6.1 there may be non-performance liquidated damages assessed; per Section 5.22.
- - Requests during a dissister, locally or in a neighboring jurisdiction that a Service Provider's ambulance is dispatched to.
 - An inclement weather condition exists.
- 5.6.4 The response to an emergency request may also be excluded when the County Manager and/or Emergency Medical Services Advisory Board (EMSAB) determines there is other good cause for an exception.

The Service Provider will be encouraged to employ ALS level EMTs' and administrative and support staff with local knowledge, experience and an understanding of the history of

5.7.5 The Service Provider will utilize management practices that ensure that field personnel working extended shifts, other part-time jobs, voluntary overtime, or mandatory overtime are not exhausted to an extent that might impair judgment or moto skills while on-duty and providing the services described herein.

5.7.4 The Service Provider will utilize reasonable work schedules and shift essignment that allow personnel to work no more than 24 consecutive hours followed by no less th the minimum time of Irday as identified by State and foreir II-LSA requirements. (If requested by the Provider, the County will consider consecutive shift hours beyond the stipulated, however, only with appropriate regulatory agency documentation allowing such.) The Service Provider will provide working conditions and reasonable benefits th exist in structing and retaining highly qualified personnel.

- 5.7.7 The Service Provider will have in place a program for random drug screening of all personnel providing response under its contract with the County, Further, the Service Provider will transport to a facility for testing any employee supported to be using or under the influence of drugs or alcohol or other intoxicant, or have an agent of a testing facility come to the location of the employee to obtain a necessary sample. Any employee

suspected of being under the influence of any drug or intextenting substance will be relieved of duty until there is clinical proof to the contrary.

5.7.8 Should complaints arise regarding the level of care, ambulance response, or employee actions or lack of action, they will be forwarded to the Service Provider by the County Manager or his/her designee and must be answered within 48 hours and include actions taken, including disciplinary action and/or other corrective measures.

5.7.9 It will be very important that employees of the Service Provider atrive to gain proficient knowledge of the streets and highways within the County (coverage area) in order to choose the quickest, most direct roote to the scene of any emergency to which they are called.

5.7.10 The Service Provider will provide a mechanism or approved method for monitoring driver performance for all ambulances providing service under the contra-th County is to be provided with reports on driver performance as requested by the County Manager and the Emergency Medical Services Advisory Board (EMSAB).

5.7.11 Service Provider will have staff available either "on-site" or via a toll free phone number, capable of discussing and resolving my billing questions that may arise.

5.8 Quality Improve

The Service Provider will develop and have in place a comprehensive quality improvement program for the EMS System and provide a copy of such program for review to the County Manager and the Emergency Medical Services Advisory Board (EMSAB) prior to commensement of the contract.

sportant that the perspective Service Provider understand that the volunteer fire ments within Camden County currently do not function as Medical First nders.

on notification of award, and prior to the County's eignature to the ultimate contract is negotiated, the Service Provider will purchase and provide, via a company or panies licensed to do business in the Stato of North Carolina, such insurance as will oct the County from claims which may arise or result from the Service Provider's rations under the contract, whether such operations are performed by the Service diversider of by anyone for whose diversider of the such editored included indirectly capaboyed by them, or by anyone for whose the Service Provider may be liable.

5.10.1 The insurance required will be written for not less than the limits or liability apecified end/or as required by law. All policies shall provide for a 30-day notice to the

County of cancellation or alteration in coverage. The Service Provider shall maintain through the life of the contract; insurance, through insurers reted A- or better by A.M. Best, in the following minimal limits:

- Commercial general liability insurance \$2,000,000 per occurrence and \$3,000,000 annual aggregate.
- Professional medical malpractice insurance \$2,000,000 per occurring
 ggregate.
- Worker's compensation coverage to statutory limits as required by law; employer's liability insurance of not less than \$1,000,000 bodily injury by incident; \$1,000,000 bodily injury by disease for each employee.
- · Personal injury protection (PIP) or medical payment coverage as required by law.
- "Umbreila" coverage in the amount of at least \$5,000,000 shall be provided as additioned coverage to all underlying liability policies.
 - 5.10.2 A copy of the fully completed endorsement must be provided end is to name Camden County as an *additional insured*, identify the policy number, and be signed by the issuers subtrained representative.

The Service Provider agrees to defend, indomnify and hold harmless the County, their officers, agents, employees and representatives from any and all claims, demands, liabilities, pentities, damages, expenses and jodgments of any esture and description, including but not limited to reasonable stimmery's fees, incurred, suffered or required to be paid because of the negligence of the Service Provider and stristing out of the performance by the Service Provider, its employees, or agent in providing ambuliance services under a not limme to of the negligenos us provider, its employe

5.11.1 The Service Provider expressly understands and agrees that any insurance protection required by the contract or otherwise provided by the Service Provider shall in on way limit the responsibility to indemnify, defend, save and hold harmless the County or its elected officials, officers, employees, agents, assigns, and instrumentalities as berein provided.

.11.2 The County has no obligation to provide legal counsel or defend the Service rowider in the event that a suit, claim or action of any character is brought by any person of a party to the contract against the Service Provider as a result of or relating to serformance or obligations of the services under the contract.

5.11.3 Except as expressly provided herein, the County has no obligation for the payment of any judgment or the sentement of any elaims against the Service Provider as a result of or relating to obligations under the contract.

5.11.4 The Service Provider will immediately notify the County of any claim or suit made or filed against the Service Provider regarding any matter resulting from or relating to the Service Provider's obligations under the contract, and will cooperate, assist and county with the County or the defense or investigation thereof.

5.12 Performance Based Contract

A significant espect of this procurement is the fact that it will result in the award of a performance-based contract. Specifically:

5.12.1 Ambulance response times must meet the response requirements identified in Section 5.5 and 5.6.

5.12.2 The Pasquotank-Camdon-Elizabeth City Communications Center will be responsible for dispatching the Service Provider's ambulances under the contract.

5.12.3 Every ambulance unit must at all times be equipped and staffed to operate at the ALS level and respond to all emergency calls received under the contract.

5.12.4 Clinical performance must be consistent with approved medical standards and protocols and the guidelines set forth by the County's Medical Director, the NCOEMS, and the State of North Carolina.

5.12.5 The conduct of personnel assigned must be professional and courteous at all times

5.12.6 There must be an unrelenting effort to detect and correct performance deficience and to continuously upgrade the performance and reliability of the entire EMS system.

5.12.7 Clinical and response time performance must be extremely reliable, with equipment failure and human error held to an absolute minimum through constant attention to protocols, procedures, performance suditing, and prompt and definitive.

5.12.8 This is not a level-of-effort contract. A Service Provider who fails to perform will be promptly replaced, in that human lives, and not merely inconvenience or money are at stake. In accepting a Service Provider's offer, be Courty active accepts one rejects the Service Provider's force-of-effort estimates; rather, the Courty accepts the Service Provider's promise to employ whatever level-of-effort is necessary to achieve the clinical, response time, and other performance standards required by the terms of the Contract.

5.13 Use of Own Expertise & Judgment

5.13.1 The County desires to promote innovation, efficiency, and superior levels of high

5.14 Costs Incurred in Responding to Proposal

The County will not pay any costs incurred in proposal preparation, presentation, demonstration or negotiation, nor does it commit here to procure or contract for any services. All costs of proposal preparation will be borne by the Service Provider.

5.14.2 The County assumes no liability for any costs incurred by Service Providers during the procurement and selection process.

The award will be made to the most responsible, responsive and reliable Service Provider, not necessarily that provider that offers the lowest overall cost but the best service to the County and other entitles included therein.

5.15.1 Except as otherwise provided in mutual aid agreements the County will contract with a single entity for emergency ambulance/EMS services.

5.15.4 The County reserves the right to cancel this solicitation at any time, prior to or

after the submittal deadline.

5.15.5 Prospective Service Providers may be invited to make oral presentations to the County Manager and my additional senior staff personnel assigned to review the proposals received.

cement of Contract

5.17 Performance Review (See also 5.22 and 5.23 below)

The County Emergency Medical Services Advisory Board (EMSAB) shall conduct a mouthly evaluation of the performance of the Service Provider for the first six (6) mouth of contract and quartetly thereafter utilizing criteria the County determines to be relevant to addition, the County may conduct intermittent evaluations as directed by the EMSAB, or at such other times as may be specified by the County. This will include but not be limited to issues of compliance with the terms of the contract.

5.17.1 The Service Provider should seek to exceed the performance expectations and minimum requirements identified in this RFP.

5.18 Renewal Option

Upon expiration of the terms the initial contract, it may be renewed upon written agreement between the County and the Service Provider, and will become dependen upon the Service Provider's success in completing the Performance Reviews and me the performance standards orthined in this RFP and the contract document originally

5.18.1 The Service Provider's price, at the time of renewal, may be adjusted as provided within the contract agreement.

County would prefer to pay no subsidy requested beyond that revenue which the ce Pravider will collect from services billed, however all proposals will be

ional charges to the County will be allowed unless specified in the RPP.

5.20 Response Time Performance & Reimbursements to County

Following each monthly period of operation (beginning on the first day of each month), and commencing on the first day of operations, the Service Provider will respond to one

23 | Page

hundred percent (100%) of the emergency requests to which it is dispatched, as set forth in the RFP. (Section 5.5.1.2)

No Liquidated Damages \$ 1,000 \$ 2,000 \$ 5,000 and termination

The Service Provider agrees that the liquidated damages amounts set out above are in its of other damages that the County may suffer as the resul of the Service Provider failing to most the performance requirements. The Service Provider agrees that the amount of actual damages arising from such a failure of performance would be impracticable and extremely difficult to determine and that the above liquidated damage sums reproduct reasonable emounts to components the County for damages austined due to exchain the county of the cou

Liquidated damages may also be assessed the Service Provider if it is determined, following the monthly performance review, that the Service Provider failed to most the stipulated minimum response time requirements identified in sub sections 5.6.13 and

5.22 Interpretations and Clarifications

No ocal interpretations will be made to any Service Provider as to the meaning of specific requirements addressed in this RFP. All addends/RFP amendments will become part of the contract document that is executed.

The successful Service Provider must supply a Performance Bond, or irrevocable letter of credit, in the amount of 100% of the yearly subsidy price, if any or \$100,000 (whichever is greater) for each year that the contract is in effect. The County reserves the right to roduce bonding requirements. Service Provider shall provide and pay for all coats associated with this bond. Bond reduction will occur only at contract renewal time and it based upon satisfactory contract performance, as determined by the County in its sole discretion.

As part of the consideration for the Service Provider entering into the Contract, C County will provide one or more base locations for staging County-owned and maintained Type III ambulances and Service Provider personal. The Service Pro-will be responsible for maintaining contents coverage on its personal property.

Section 6. Proposal Format

These instructions prescribe the requested formet and content (generally) of the proposal and are intended to facilitate a uniform review process.

- 6.1.1 The proposal shall be typewritten on 8.5° x 11" paper (one side only).
- 6.1.2 The proposal will be divided into two parts: The Technical Proposal; and, The Cost Proposal.
- 6.1.3 One (1) original, marked as such, and ten (10) copies of the proposal shall be submitted per the instructions offered in Section 2.7 and 2.8.
- 6.1.4 If the Service Provider wishes to reference attachments or related materials to support the information requested, reference the material where appropriate and inclu-in an "Appendia" or "Attachments" section of the proposal at the back of the document.

6.2 Technical Proposal

The following documentation is to be provided:

- 6.2.1 Transmittal Letter; including signature and title of an officer of the firm/company authorized to contractually bind the Service Provider.
- 6.2.2 Table of Contents; including page numbers of each major proposal sub-section
- 6.2.1 Executive Summary, include a brief description of the services the Provider is proposing to offer, together with corresponding statements that demonstrates the provider an adversariating sets acceptance of the providers canazined in this RFP, and the provider's experience and familiarity with the State of North Carolina Statutes, Administrative Code, and OEMS rules associated with providing Emergency Medical Services within Camelan County and the State of North Carolina.
- 6.2.4 Scope of Work; knowing the minimum EMS system performance requirements (section 5.6.1) and having reviewed the requirements discussed in this RFP, provide a description of the EMS system of services you propose to provide to Cemden County.

Minimally, the narrative should address at least the follo

6.2.4.1 The number and position title(s) of the personnel that would staff the Service Provider's Camdon County base facilities and be available on a day-to-day basis, to oversee and support EMS operations, address this fassignments, offer management, the subject of the staff of the staf

- 6.2.4.2 The number of personnel you enticipate will be essigned to the County
- 6.2.4.3 The level of certification of the personnel that you expect to assign to the County.
- 6.2.4.4 How the Service Provider will seek to assure that the response and the rest time requirements stipulated in this RFP will be met.
- 6.2.4.5 Incorporating your response to 6.2.4.2.6.2.4.4, describe your initial coverage plan and how the equipment and personnel would be deployed along with any logitical issues you might antitipasts confronting; as well, your protocol for requesting coverage plan modifications.
- 6.2.4.6 Describe your operating procedures with regards to the creation, documentation and maintenance of records; i.e. incidents dispatched, call records, response times, on some times, miles driven, and billings, rate of collections for services billed, and operations and administrative data.
- 6.2.4.7 Identify the type of reports and information you would expect to provide the County on a regular basis and indicate whether they would be furnished weekly, monthly, quarterly, etc.
- 6.2.4.8 Describe how your service will interface with the Pasquotank-Camder City Central Communication Center.
- 6.2.4.9 Describe your internal methods of evaluation and on-going quality assurance practices as they relate to the requirements addressed in this RFP.
- 6.2.4.10 Describe the extent to which you will famish standby coverage at emergency situations involving possible danger to law enforcement and fire department personnel and/or the public at large.
- 6.2.4.11 Describe how and the extent to which you would expect to be available to provide standby coverage at public/community events, school sporting events, etc.
- 6.2.4.12 Describe how you will handle any service inquiries and/or complaints from the

6.4.5 Provide the names, credentials and experience of the key personnel, including the site manager, who will be assigned to this contract.

6.5.1 The Name, title/position and contact information of three (3) financial refer

6.2.4.13 Describe how you will function in your relationship with the Medical Director.

6.3 Background Inform

The service provider shall provide the following general background information:

- 6.3.1 Name, address, telephone number, fax number and website address of the firm.
- 6.3.2 Is the company under whose name this proposal is being presented a single individually owned company, a subsidiary of a larger company or organization, or accompany and produce company "doing business as" the named company submitting this proposal?
- 6.3.3 Any previous firm names or d/b/a's under which the Service Provider has provided
- 6.3.4 Form of the business entity, i.e., corporation, partnership, etc.
- 6.3.5 The names of Principal Officers of the firm, position/title, and office location.
- 6.3.7 The locations and telephone numbers of the major offices or other facilities that may relate to the Service Provider's performance under the terms of this RFP.
- 6.3.8 Whether the Service Provider is currently registered to do business in North Carolina.

Identify and provide:

- 6.4.1 Number of years the Service Provider has been in business.
- 6.4.2 Number of years of experience with providing the types of services sought by this RFP.
- 6.4.3 Describe the level of technical experience the Service Provider intends to offer in providing the types of services sought by this RFP.
- 6.4.4 Letters of reference from, or name, title, telephone and o-mail address of, no loss than three (3) current or previous clients knowledgeable of the Service Provider's current/past performance in providing services similar to those described in this RFP.

6.5 Financials

6.6.1 During the last five (5) years, has the Service Provider had a contract for services terminated for any reason? If sa, please provide details related to the termination.

6.5.2 A copy of the most recent and complete audited and certified financial statement of the compression

- 6.6.2 During the past five (5) years, has the Service Provider been involved in any litigation or legal dispute regarding the services it provides or its performance in doing so? If so, please explain.
- 6.6.3 During the past five (5) years, has the service provider declared or filed for benkruptcy?
- 6.7 Cest Preposal

Based on the information provided in this RFP provide a cost proposal to provide the level of services addressed in this RFP, for the first full year of operation.

- 6.7.1 With regards to billing for services provided, identify the Service Provider's curate schedule for the following:

- ALS Transports
 BLS Transports
 Emergency Response- No Transport
 Mileage Retes
 Stand By and/or other Services
- 6.7.2 If you have experienced or use additional or different exceptries for the billing of services than these that are listed, please elaborate and include the current rates that
- 6.7.3 Please attach a schedule of the Service Provider's employee compo benefits, by position classification.

30 | Page

29 | Page

The RFP did not address convalencent or non-emergency ambulance transports as a designated responsibility of the perspective Service Provider. If this is an area of finite to the Service Provider, i.e. the opportunity to earn additional revenue, please don't hesitate to offer your comments and incorporate this element in the Technical Propos

- 7.1 County EMS and Ambulance Franchise Ordinance (Existing)
- 7.2 Proposed County EMS and Ambulance Franchise Ordina
- 7.3 Listing of Current Voluntoer Fire Department Stations

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Commissioner's Report

Vice Chairman Michael McLain mentioned the following items of interest:

- Cathy Davison is the new Director of Albemarle Commission
- SPCA building a new animal shelter on Pitts Chapel Road
- Rabies Clinic in Camden
- US 158 competition date July 3, 2015
- Gumberry Road should be finished in the next two weeks

County Manager's Report

County Manager Michael Renshaw had the following items to report:

- Camden Historical Museum / Board of Elections should be ready for a final walk through within the week.
- "Camden County" by Ann Jennings will be available by purchase September 15th

Information from Board and Staff

The following items were provided to the Board for their information, and a copy of these items is maintained in the Clerk's office.

- A. Facilities Fee Annual Report
- B. Register of Deeds July 2014
- C. Finance ReportD. Library's Monthly Report Aug 2014
- E. Sheriff's Monthly July 2014
- F. Brunswick County Resolution on Resettling of Illegal Immigrants Including **Unaccompanied Minors**
- G. NC Rural Infrastructure Authority Grants
- H. ECBH Finance Committee

Meeting Adjourned

At 7:50 PM, Garry Meiggs asked if there were any other matters to come before the Board of Commissioners, hearing none, and by acclamation the meeting was adjourned.

GOVERNA

amden County Board of Commissioners

ATTEST:

Angela L. Wooten Clerk to the Board